

Christmas and New Year Cruises 2025 / 2026





Our Christmas and New Year Cruises 2025/2026 – refresh your memories and create new ones.

Do you remember how you looked forward to Christmas as a child? How everything smelled of cookies and gingerbread, Christmas trees were put up and more and more twinkling lights appeared in the windows?

These are just the memories that many of us associate with the most festive time of the year. Isn't it time to refresh those memories once again? We think it is, absolutely! And what better way to do this than on our Christmas and New Year Cruises, which take you through magical landscapes into a fairytale realm of glistening snow, crystalline frosts and shimmering lights.

Whether it's the Rhine, Main, Danube, Elbe or Seine – immerse yourself in a world full of peace and tranquility, festive splendor and winter magic.

An oasis of rest and relaxation awaits you on board. The large

panoramic windows offer a constantly changing picture of snow-covered hills, silent river meadows, dreamy castles and festively decorated towns.

How about a visit to the sparkling sea of lights in Paris or one of the countless lovingly decorated Christmas markets in Frankfurt, Nuremberg or Vienna? Strasbourg, known, incidentally, as the capital of Christmas, also attracts visitors with its magical Christmas market, which is one of the oldest and best in Europe.

Take a look at the following pages, visit us at www.viva-cruises. com or get information from your preferred travel agency and refresh your childhood memories and create new ones from the comfort of the river.

ENJOY THE MOMENT!

Arno Reitsma
Owner VIVA Cruises

Andrea Kruse
CEO VIVA Cruises





Exclusive is inclusive.

With every anchor we raise, a new journey begins, where relaxation and pure joy become the central coordinates of the voyages. Whether it's a meal from our menu, high tea with a selection of sweet and savory treats, or drinks from the mini bar in your cabin — our motto "Enjoy the Moment" always strike a culinary chord when you're aboard. VIVA All-Inclusive means every morsel of exclusive pleasure we have to offer is part of the package.

Enjoy your river cruise tailored to fulfill your wishes.









Vegetarian and vegan cuisine





Culinary delights for the festive season – the scent of Christmas.

When the most beautiful Christmas carols quietly create a contemplative atmosphere on board and our lobby already smells of cookies, one thing is clear: Christmas is nearly here! And what better way to celebrate the most wonderful time of the year than with a trip along white-covered shores with plenty of Christmas magic on board?

Why not warm up after an excursion with a delicious hot drink in the cozy lounge. How about a mulled wine or a steaming hot chocolate, refined with a pinch of cinnamon and luxurious whipped cream? Stroll through the corridors, enjoy the homely atmosphere and awaken childhood memories of winter days gone by. Christmas high tea will certainly help, which whether sweet or savory - makes (almost) all culinary Christmas wishes come true.

On Christmas Eve, you can let us spoil you with a Christmas dinner prepared by our kitchen crew. When the holidays are over, the New Year will be just around the corner, ready to be welcomed with a midnight glass of champagne.



You should try:

- Dresdner Christstollen
- Trdelnik in Bratislava
- Töltött káposzta in Budapest
- Bûche de Noël in Paris
- Vanilla crescents in Vienna

- Hot chestnuts in Linz
- Pepernoten in Amsterdam
- Christmas beer in Brussels
- Roasted almonds in Düsseldorf
- Mulled wine in Frankfurt

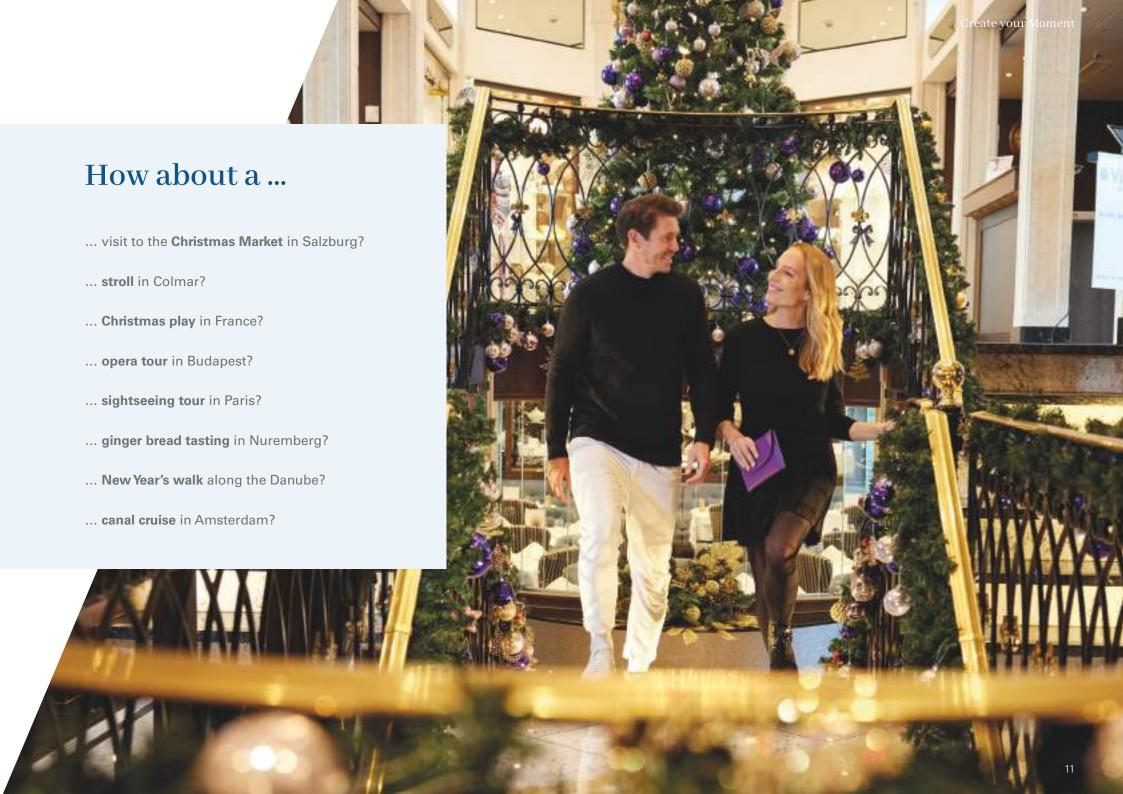
Create your Moment Excursions tailored to you and your wishes.



Whether you choose to embark on one of our pre-planned excursions or set out to explore the city on your own terms, indulge in a fully personalized adventure specifically crafted to cater to your preferences. Our exclusive program is available in every destination, and we're eager to offer our expert guidance on organizing your ideal excursion. Should you wish, we'll craft an all-in-one package that guarantees you'll "Enjoy the Moment!" without any worries or stresses.











Your **event** on the **water**.

VIVA RIVERSIDE
Hotel Ships &
Event Locations





Extend your **stay** in **Düsseldorf** on our **hotel ship!**











BE OUR GUEST.



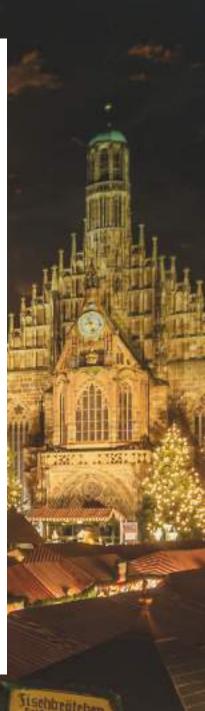
ab 129 €

per night/room, breakfast included

Book your overnight stay at **info@viva-riverside.city** or call us at **+49 211 570 325**, mentioning your **VIVA Cruises** booking number, and receive an additional **10% discount** on your hotel ship stay. We look forward to providing you with memorable experience!

Routenübersicht 2025 / 2026

19Dutch City HoppingDüsseldorfDüsseldorfVONE58419Advent Cruise RhineDüsseldorfDüsseldorfVONE59420Time-out in BelgiumDüsseldorfDüsseldorfMOME61420Advent Short Trip RhineDüsseldorfDüsseldorfMOME62321Rhine Christmas CruiseDüsseldorfDüsseldorfMOME63721Rhine Christmas MagicDüsseldorfDüsseldorfVONE60622Frankfurt Short TripFrankfurtFrankfurtTIAR74422Rhine Time OutFrankfurtFrankfurtTIAR75423Christmas Short Trip RhineFrankfurtFrankfurtTIAR76427Danube Highlights Short TripPassauPassauVTWO41427Danube Discoverer Short TripViennaViennaENJ021428Citytrip AustriaViennaViennaENJ022428Danube Magical AdventViennaViennaENJ025629Danube ChristmasViennaRegensburgENJ025529Danube Christmas CruisePassauPassauVTW042733Advent Cruise to PragueBerlinPragRUBY70733Prague Advent MagicPragBerlinRUBY71734Christmas Cruise to PragueBerlinPragRUBY72739Charming ParisParisParisGLOR21 <th>Page</th> <th>Name</th> <th>from</th> <th>to</th> <th>Code</th> <th>Nights</th>	Page	Name	from	to	Code	Nights
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Baltic Sea **Through Four** North Sea Countries into the New Year. Stralsun NETHERLANDS Hamburg Get on board VIVA TWO or VIVA Amsterdam ENJOY and join us on one our Berlin • most spectacular New Year's rou-Antwerp tes as we cruise through Germa-**English Channel GERMANY** Cologne ny, Austria, Hungary, and Slova-BELGIUM Dresden kia. Experience Passau, Straubing, Coblenz Würzburg Kelheim, Vienna, Bratislava, and Budapest at the most romantic Main-Danube-Canal Regensburg time of the year. Getting to watch the fireworks from the water is the Strasbourg SLOVAKIA cherry on top. Passau Bratislava Vienna Basel FRANCE SWITZERLAND Budapest **AUSTRIA** HUNGARY ROMANIA Tulcea CROATIA ITALY Danube Belgrade Danube SERBIA Mediterranean Sea BULGARIA 15







Dutch City Hopping

VIV	A ONE	4 Nights	VONE58
Nove	ember	11/04	- 11/08/2025
		11/08	3 - 11/12/2025
		11/12	2 - 11/16/2025
		11/16	6 - 11/20/2025
		11/20	- 11/24/2025
Day	Port	Arrival	Departure
1	Düsseldorf	-	17:00
2	Amsterdam	08:00	22:00
3	Rotterdam	06:00	12:00
	Dordrecht	14:00	23:00
4	Nijmegen	07:00	17:00
5	Düsseldorf	05:30*	-
J	Dusseldon	03.30	_

Advent Cruise Rhine

VIV	A ONE	4 Nights	VONE59
Nove	ember	11/24 -	11/28/2025 ^B
		11/28 -	12/02/2025 ^B
Dece	ember	12/02 -	12/06/2025 ^B
		12/06 -	12/10/2025 ^B
		12/10 -	12/14/2025 ^B
		12/14 -	12/18/2025 ^B
		12/18 -	12/22/2025 ^A
Day	Port	Arrival	Departure
1	Düsseldorf	-	15:00
	Cologne	20:00	-
2	Cologne	-	14:00
3	Mainz	08:00	-
4	Mainz	-	07:00
	Coblenz	13:00	19:00
5	Düsseldorf	03:00*	-





Consider Titals		Code	Emerald Deck	Ruby Deck		Diamond Deck		
Cruise Title	Season	Code	Double Cabin	Double Cabin	Junior Suite	Double Cabin	Junior Suite	Balcony Suite
Dutch City Hopping	-	VONE58	\$1,150 p.p	\$1,250 p.p	\$1,450 p.p	\$1,350 p.p	\$1,550 p.p	\$1,750 p.p
Advent Cruise Rhine	А	VONE59	\$1,150 p.p	\$1,250 p.p	\$1,450 p.p	\$1,350 p.p	\$1,550 p.p	\$1,750 p.p
Advent Cruise Rhine	В	VONE59	\$1,250 p.p	\$1,350 p.p	\$1,550 p.p	\$1,450 p.p	\$1,650 p.p	\$1,850 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Balcony Suites with furnished balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 30% (November), 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.





Time-out in Belgium

VIVA	MOMENTS	4 Nights	MOME61
Nov	ember/	11/04 - 1	11/08/2025
		11/08 - 1	11/12/2025
		11/12 - 1	11/16/2025
		11/16 - 1	1/20/2025
Day	Port	Arrival	Departure
1	Düsseldorf	-	16:00
2	Antwerp	13:30	23:00
3	Brussels	05:00	17:00
4	Nijmegen	14:00	23:30
5	Düsseldorf	09:00*	-

Advent Short Trip Rhine

VIV	A MOMENTS	3 Nights Mo	DME62
Nove	ember	11/20 - 11	/23/2025
		11/23 - 11	/26/2025
		11/26 - 11	/29/2025
		11/29 - 12	/02/2025
Dece	ember	12/02 - 12	/05/2025
		12/05 - 12	/08/2025
		12/08 - 12	/11/2025
		12/11 - 12	/14/2025
		12/14 - 12	/17/2025
		12/17 - 12	/20/2025
Day	Port	Arrival D	eparture
1	Düsseldorf	-	-
2	Düsseldorf	-	11:30
	Cologne	16:30	22:30
3	Coblenz	08:00	14:00
	Bonn	17:30	21:30
4	Düsseldorf	02:00*	-

Cruise Title	Codo	Emerald Deck	Ruby Deck		Diamond Deck		
Cruise Title	Code	Double Cabin	Double Cabin	Junior Suite	Double Cabin	Junior Suite	Balcony Suite
Time-out in Belgium	MOME61	\$1,150 p.p	\$1,250 p.p	\$1,450 p.p	\$1,350 p.p	\$1,550 p.p	\$1,650 p.p
Advent Short Trip Rhine	MOME62	\$850 p.p	\$950 p.p	\$1,095 p.p	\$1,050 p.p	\$1,250 p.p	\$1,350 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Balcony Suites with furnished balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 30% (November), 40% (December), 50%, 11 to 15 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Rhine Christmas Cruise

V	IV#	MOMENTS	7 Nights	MOME63
D	ece	ember	å 12/20 -	12/27/2025
Da	ay	Port	Arrival	Departure
1		Düsseldorf	-	17:00
2		Boppard	10:00	16:00
3		Speyer	08:00	17:00
4		Strasbourg	09:00	23:30
5	¥	Mainz	13:00	-
6		Mainz	-	06:30
		Rüdesheim	08:30	14:30
		Coblenz	18:30	-
7		Coblenz	-	14:00
		Düsseldorf	22:00	-
8		Düsseldorf	_*	-

Rhine Christmas Magic

VIV	A ONE	6 Nights	VONE60
Dec	ember	å 12/22 -	12/28/2025
Day	Port	Arrival	Departure
1	Düsseldorf	-	17:00
2	Coblenz	07:30	13:30
3 🛊	Speyer	07:30	20:00
4	Strasbourg	08:00	-
5	Strasbourg	=	22:00
6	Rüdesheim	14:30	20:30
7	Düsseldorf	08:30*	-





Cruise Title	Codo	Emerald Deck	Ruby Deck		Diamond Deck			
Cruise Title	Code	Double Cabin	Double Cabin	Junior Suite	Double Cabin	Junior Suite	Balcony Suite	
Rhine Christmas Cruise	MOME63	\$2,395 p.p	\$2,550 p.p	\$2,850 p.p	\$2,795 p.p	\$2,995 p.p	\$3,450 p.p	
Rhine Christmas Magic	VONE60	\$1,895 p.p	\$2,050 p.p	\$2,350 p.p	\$2,295 p.p	\$2,495 p.p	\$2,695 p.p	

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Balcony Suites with furnished balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.





Frankfurt Short Trip

VIN	/ATIARA I	4 Nights	I TIAR74
Oct	tober	10/31 -	11/04/2025 ^A
No	vember	11/08 -	11/12/2025 ^A
		11/16 -	11/20/2025 ^A
		11/24 -	11/28/2025 ^A
De	cember	12/02 -	12/06/2025 ^B
		12/10 -	12/14/2025 ^B
		12/18 -	12/22/2025 ^A
		12/26 -	12/30/2025 ^A
Tag	Port	Arrival	Departure
1	Frankfurt	-	16:00
2	Wertheim	11:30	17:30
3	Würzburg	10:00	17:00
4	Miltenberg	14:00	18:00
5	Frankfurt	09:00*	-

Rhine Time Out

VIV	ATIARA I	4 Nights	I TIAR75
Nov	vember	11/04 -	11/08/2025 ^A
		11/12 -	11/16/2025 ^A
		11/12 -	11/24/2025 ^A
		11/28 -	12/02/2025 ^B
Dec	ember	12/06 -	12/10/2025 ^B
		12/14 -	12/18/2025 ^B
Tag	Port	Arrival	Departure
1	Frankfurt	-	18:00
2	Mannheim	06:00	12:30
	Speyer	15:00	21:00
3	Strasbourg	09:30	21:00
4	Mainz	10:00	12:00
	Wiesbaden	12:30	23:00
5	Frankfurt	04:30*	-

Cruise Title Sea	Canan C	Code	Emerald Deck		Diamond Deck			
	Season		Double Cabin	Double Cabin (aft)	Double Cabin	Junior Suite	Double Cabin	Junior Suite
Frankfurt Short Trip	Α	TIAR74	\$950 p.p	\$1,050 p.p	\$1,150 p.p	\$1,295 p.p	\$1,250 p.p	\$1,395 p.p
Frankfurt Short Trip	В	TIAR74	\$1,150 p.p	\$1,250 p.p	\$1,350 p.p	\$1,495 p.p	\$1,450 p.p	\$1,595 p.p
Rhine Time Out	Α	TIAR75	\$950 p.p	\$1,050 p.p	\$1,150 p.p	\$1,295 p.p	\$1,250 p.p	\$1,395 p.p
Rhine Time Out	В	TIAR75	\$1,150 p.p	\$1,250 p.p	\$1,350 p.p	\$1,495 p.p	\$1,450 p.p	\$1,595 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Christmas Short Trip Rhine

VI	VA TIARA	I	4 Nights	1	TIAR76
Dec	December		å 12/22 - 1		12/26/2025
Day	Port		Arriv	al	Departure
1	Frankfurt		-		20:00
2	Mannheim		0:80	0	16:00
3 🛊	Strasbourg		08:3	0	-
4	Strasbourg		-		02:00
	Mainz		17:0	0	-
5	Mainz		-		02:00
	Frankfurt		07:0	0*	-



Cruise Title	Codo	Emerald Deck		Ruby Deck		Diamor	nd Deck
	Code Do	Double Cabin	Double Cabin (aft)	Double Cabin	Junior Suite	Double Cabin	Junior Suite
Christmas Short Trip Rhine	TIAR76	\$1,250 p.p	\$1,350 p.p	\$1,450 p.p	\$1,595 p.p	\$1,550 p.p	\$1,695 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Christmas Excursions



Gourmet tour with sparkling wine tasting

During the Christmas season, Coblenz is transformed into a festive wonderland and a place full of winter romance. Stroll from the ship to the cellar museum of the Deinhard ancestral home for a guided tour. Learn more about the history of the house of Deinhard, the work in the vineyard and the production of wine and sparkling wine, and try the fine sparkling wine at a subsequent tasting.





by foot







Christmas city tour

On the French side of the Rhine is Colmar, a picturesque town in Alsace. At Christmas time, the place is transformed into a winter fairy tale, which you can marvel at on a tour of the town. The famous Christmas market, which is one of the best in Europe, attracts visitors with its traditional arts and handicrafts, fragrant delicacies and festive atmosphere. The numerous Christmas decorations, street lighting and the romantic backdrop of the canals make Colmar a place which is unforgettable.



active



by foot, bus



approx. 4 hours



Rhine



Winter exploration tour

Discover the state capital of Rhineland-Palatinate, Mainz, on a walking tour. Have you heard of the numerous names for the city such as the "Rome of the North", the "Golden City" or the "City of Gates"? On a two-hour tour through the city center, past parts of the old city wall, market square and cathedral, you will find out more about how the place acquired its name and get to know about Gutenberg, the city's most important man.





(approx. 2 hours



Rhine



You can find even more shore excursions online at www.viva-cruises.com. Subject to change without notice.

The Danube: a fairytale atmosphere full of splendor and magic

As you glide comfortably on the ship along the Danube, you will be treated to a breathtaking panorama of snow-capped mountains, idyllic villages and imposing castles. The gentle flow of the river contributes to the relaxed setting as you enjoy the winter landscape and get in the mood for the upcoming Christmas celebrations.

The distinctive aspects of this time of the year are also reflected in the cities along the Danube. In Vienna, Budapest and Linz, the Christmas markets come to life and immerse the streets in a sea of lights and scents. From traditional crafts to delicious treats, each market offers a wealth of festive experiences. One thing is certain: the Danube region shines like a winter fairytale come true.

Highlights

- Budapest Christmas markets
- Traditional Christmas customs in Vienna
- Local specialties in Nuremberg
- Nativity scene exhibition in Passau
- Festive lights in Bratislava

Danube Highlights Short Trip

VIVATWO 4	Nights I V	TWO41
October	10/31 -	11/04/2025 ^A
November	11/04 -	11/08/2025 ^A
	11/12 -	11/16/2025 ^A
	11/16 -	11/20/2025 ^A
	11/10 -	11/24/2025 ^A
	11/24 -	11/28/2025 ^A
	11/28 -	12/02/2025 ^B
December	12/02 -	12/06/2025 ^B
	12/06 -	12/10/2025 ^B
	12/10 -	12/14/2025 ^B
	12/14 -	12/18/2025 ^B
	12/18 -	12/22/2025 ^A
Day Port	Arrival	Departure
1 Passau	-	18:00
2 Melk	08:00	14:00
Tulln	18:30	19:00
Vienna	21:00	-
3 Vienna	-	18:00
4 Linz	14:00	23:00
5 Passau	08:00*	-

Danube Discoverer Short Trip

VIV	/A ENJOY	1	4 Nights	ENJO21
Nov	ember e		11/08	- 11/12/2025
			11/16	- 11/20/2025
			11/24	- 11/28/2025
Day	Port		Arrival	Departure
1	Vienna		-	18:00
2	Vác		08:00	10:00
	Budapest		11:30	-
3	Budapest		-	16:00
4	Bratislava		10:00	19:00
5	Vienna		02:30*	-





Cruise Title	Season	Cassan	Canan	Canaan	Cassan	Cassan	Canan	Canan	Canan	C	Code	Emerald Deck	Ruby	Deck	Diamon	d Deck
Gruise Title		ii Code	Double Cabin	Double Cabin (aft)	Double Cabin	Double Cabin	Suite									
Danube Highlights Short Trip	Α	VTWO41	\$1,150 p.p	\$1,195 p.p	\$1,250 p.p	\$1,350 p.p	\$1,750 p.p									
Danube Highlights Short Trip	В	VTWO41	\$1,350 p.p	\$1,395 p.p	\$1,450 p.p	\$1,550 p.p	\$1,950 p.p									
Danube Discoverer Short Trip	-	ENJO21	\$1,150 p.p	\$1,195 p.p	\$1,250 p.p	\$1,350 p.p	\$1,750 p.p									

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 30% (November), 40% (October, December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Melk

Citytrip Austria

V	IVA ENJOY	1	4 Nights	ENJO22
Nove	ember		11/12	- 11/16/2025
			11/20	- 11/24/2025
			11/28	- 12/02/2025
Day	Port		Arrival	Departure
1	Vienna		-	23:30
2	Dürnstein		06:30	10:30
	Melk		13:30	20:00
3	Linz		06:00	19:00
4	Vienna		09:00	-
5	Vienna		_*	-

Danube Magical Advent

V	IVA ENJOY	1	6 Nights	ENJO25
Dece	mber		12/16	- 12/22/2025
Day	Port		Arrival	Departure
1	Vienna		-	-
2	Vienna		-	23:00
3	Vác		13:00	15:00
	Budapest		16:30	-
4	Budapest		-	18:00
5	Bratislava		12:00	19:00
6	Melk		12:30	21:30
7	Vienna		04:30*	-



Cruise Title	Code	Emerald Deck	Ruby	Deck	Diamon	d Deck
Cruise Title		Double Cabin	Double Cabin (aft)	Double Cabin	Double Cabin	Suite
Citytrip Austria	ENJO22	\$1,150 p.p	\$1,195 p.p	\$1,250 p.p	\$1,350 p.p	\$1,750 p.p
Danube Magical Advent	ENJO25	\$1,595 p.p	\$1,750 p.p	\$1,795 p.p	\$1,995 p.p	\$2,495 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 30% (November), 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Danube Christmas

VI	VA ENJOY	5 Nights	ENJO26
Dece	mber	å 12/22 -	12/27/2025
Day	Port	Arrival	Departure
1	Vienna	-	-
2	Vienna	-	23:00
3	Dürnstein	06:00	11:00
*	Melk	14:00	-
4	Melk	-	02:00
	Linz	12:00	23:00
5	Passau	07:30	13:00
6	Regensburg	06:30*	-

Danube Christmas Cruise

	VIVATWO	7 Nights \	/TWO42
De	ecember	å 12/22 -	12/29/2025
Day	/ Port	Arrival	Departure
1	Passau	-	17:00
2	Melk	07:00	12:00
3	Esztergom	06:00	11:00
4	Budapest	14:30	-
4	Budapest	-	13:00
5	Bratislava	07:00	12:00
	Vienna	20:00	-
6	Vienna	-	18:00
7	Linz	14:00	22:00
8	Passau	07:30*	-





Couries Title	Code	Emerald Deck	Ruby	Deck	Diamon	d Deck
Cruise Title		Double Cabin	Double Cabin (aft)	Double Cabin	Double Cabin	Suite
Danube Christmas	ENJO26	\$1,695 p.p	\$1,850 p.p	\$1,895 p.p	\$2,095 p.p	\$2,595 p.p
Danube Christmas Cruise	VTWO42	\$2,195 p.p	\$2,395 p.p	\$2,550 p.p	\$2,750 p.p	\$3,395 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Christmas Excursions



Old Town highlights and Christmas Market

Immerse yourself in the festive world of Linz and experience the magic of Christmas on this unique city tour that combines history and a festive atmosphere. While you explore the historical sights and learn about Linz's history and culture, you can enjoy the festive decorations and Christmas mood. A visit to the Christmas market is also a must: Here you can marvel not only at decorated stalls, but also at festive decorations in the shop windows. All rounded off with a warming punch!



easv



by foot



approx. 2 hours



Danube



Visit to the Christkindl market

From Linz we head towards Salzburg, the birthplace of Wolfgang Amadeus Mozart. Salzburg stands out due to its rich cultural history and breathtaking architecture. The Christmas market in Salzburg also dates back to the late 15th century. To this day, you can find everything your heart desires at the Christmas market at Salzburg Cathedral. It is almost certainly one of the best and oldest Advent markets in the world and, with its traditional stalls and long history, it is something very special.



moderate



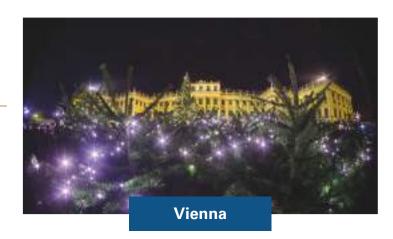
by foot, bus



approx. 8 hours



Danube



Christmas at Schönbrunn Palace

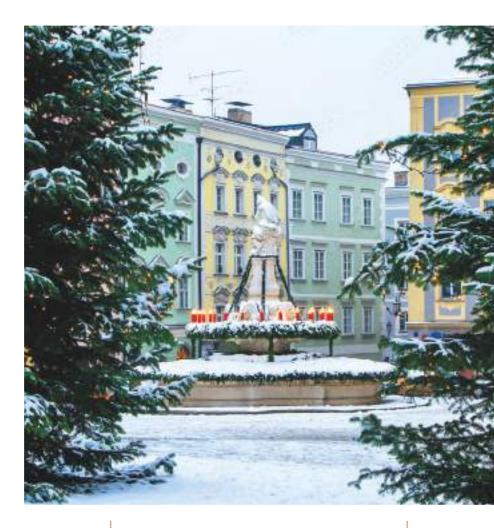
At Christmas time, one of Austria's most famous buildings, Schönbrunn Palace, is transformed into a fairytale winter wonderland. Set against the magnificent background of the baroque palace, the Christmas market is enchanting with its sparkling lights and festively decorated stalls. In the palace, not only can you marvel at the private chambers of Empress Elisabeth "Sissi" and her husband, Emperor Franz Joseph I - guests are also taken on a fascinating journey through the history and culture of the Habsburg dynasty.





aprrox. 2,5 hours





You can find even more shore excursions online at www.viva-cruises.com. Subject to change without notice.



Advent Cruise to Prague

SW	ISS RUBY I	7 Nights	I RUBY70
November		11/22	- 11/29/2025
December		12/06	- 12/13/2025
Day	Port	Arrival	Departure
1	Berlin	=	16:00
2	Magdeburg	14:30	22:00
3	Wittenberg	10:30	16:30
4	Meißen	09:30	15:30
	Dresden	20:00	-
5	Dresden	-	17:00
	Bad Schandau	23:00	-
6	Bad Schandau	<u>-</u>	13:30
	Litoměřice	23:30	-
7	Litoměřice	-	06:00
	Melnik	13:00	13:30
	Prag	22:00	-
8	Prag	_*	-

Prague Advent Magic

SW	ISS RUBY	7 Nights	I	RUBY71
November		11/29 - 12/06/2025		
Dec	ember	12/13	- '	12/20/2025
Day	Port	Arrival		Departure
1	Prag	-		-
2	Prag	-		06:45
	Melnik	15:00		15:30
	Litoměřice	20:30		-
3	Litoměřice	-		06:00
	Bad Schandau	13:30		18:00
	Dresden	23:30		-
4	Dresden	-		12:00
	Meißen	15:00		18:00
5	Wittenberg	06:00		14:00
	Magdeburg	23:00		-
6	Magdeburg	-		13:00
	Genthin	19:30		-
7	Genthin	-		05:00
	Potsdam	13:30		17:30
	Berlin	20:30		-
8	Berlin	_*		-





Coving Tists	Code	Emerald Deck	Diamond Deck		
Cruise Title		Double Cabin	Double Cabin	Suite	
Advent Cruise to Prague		\$2,495 p.p	\$2,695 p.p	\$2,850 p.p	
Prague Advent Magic		\$2,495 p.p	\$2,695 p.p	\$2,850 p.p	

VIVA All-Inclusive is already included in the cruise price. Cabins on Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.



Christmas Cruise to Prague

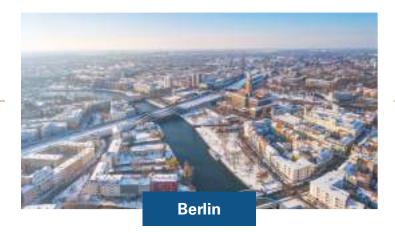
SWI	SS RUBY	7 Nights	RUBY72	
Dece	ember	1 2/20 - 12/27/2025		
Day	Port	Arrival	Departure	
1	Berlin	-	16:00	
2	Magdeburg	14:30	22:00	
3	Wittenberg	10:30	16:30	
4	Meißen	09:30	15:30	
	Dresden	20:00	-	
5	Dresden	-	17:00	
*	Bad Schandau	23:00	-	
6	Bad Schandau	-	13:30	
	Litoměřice	23:30	-	
7	Litoměřice	-	06:00	
	Melnik	13:00	13:30	
	Prag	22:00	-	
8	Prag	_*	-	

Cruise Title	Code	Emerald Deck	Diamond Deck		
Cruise Title		Double Cabin	Double Cabin	Suite	
Christmas Cruise to Prague		\$2,595 p.p	\$2,750 p.p	\$2,995 p.p	

VIVA All-Inclusive is already included in the cruise price. Cabins on Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.



Christmas Excursions



City tour

The German capital has a lot to offer – during the contemplative Christmas season as well, of course. The bus takes you comfortably into the center, where you can discover a lively city full of lights and get to know it from a new perspective. The famous Kurfürstendamm with its unique Christmas lights leads you past the Memorial Church, past cozy Christmas markets and Christmas trees. Get off at the Brandenburg Gate, enjoy the atmosphere and capture the surroundings in a photo. End your tour with highlights such as the imposing Potsdamer Platz, the historic Berlin Cathedral and the seasonally decorated Alexanderplatz.



active



by foot, bus



approx. 4 hours



Spree, Havel, Dahme



Moritzburg Castle

Moritzburg Castle is guaranteed magical! The baroque castle, which you reach by bus, is the filming location of the famous fairy tale "Three Wishes for Cinderella". Find out more about the castle and let yourself be whisked away into the magical world of the famous fairytale. Admire the original costumes, props and multimedia productions, and discover some exciting background stories about the film.



moderate



by foot



approx. 2 hours



Elbe



City tour

Potsdam presents itself at its best during Advent and offers something for every visitor, from festively decorated sights to atmospheric Christmas markets. Marvel at the Old Market, the historic heart of Brandenburg's state capital, the Barberini Museum, St. Nicholas' Church and other beautiful baroque buildings such as the former military orphanage. Just as impressive is the New Market with its Cabinet House, built in 1753 at the request of Frederick the Great, which radiates a great deal of charm in the run-up to Christmas. A city that will inspire you - especially during the most festive time of the year!









Elbe



You can find even more shore excursions online at www.viva-cruises.com. Subject to change without notice.



The Seine, a symbol of romance and elegance, becomes a lively setting for the Christmas spirit and reveals its very special magic at this time of the year.

In the sparkling metropolis of Paris, the festive atmosphere is particularly noticeable when the Eiffel Tower rises majestically over the glittering banks of the Seine. The boulevards and streets of the city are adorned with beautiful Advent decorations. The Seine shines in festive splendor in the charming towns of Rouen and Conflans as well. The historic half-timbered houses and picturesque churches form an enchanting backdrop to the Christmas markets, which delight visitors with their unique charm and traditional atmosphere.

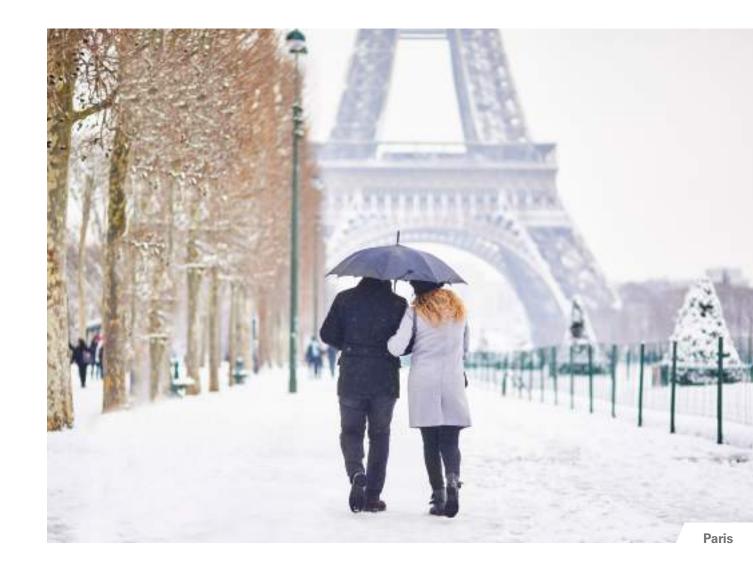
Highlights

- Christmas lights along the Seine
- Christmas cuisine à la française
- Festively decorated shop windows in Paris
- Christmas market in Rouen
- Nativity scenes in Paris

Charming Paris

VIV	A GLORIA 3	Nights	GLOR21
Nov	ember	11/15	- 11/18/2025
		11/18	- 11/21/2025
		11/21	- 11/24/2025
		11/24	- 11/27/2025
Day	Port	Arrival	Departure
1	Paris Javel	-	-
2	Paris Javel	-	-
3	Paris Javel	-	17:00
	Paris Courbevoie	19:00	-
4	Paris Courbevoie	*	-

Please note that this trip is only a stay in Paris and the ship will only sail briefly once within Paris.



Cruise Title	Code ———	Emerald Deck	Ruby Deck			Diamond Deck		
Cruise Title		Double Cabin	Double Cabin (aft)	Double Cabin	Junior Suite	Double Cabin	Junior Suite	
Charming Paris	GLOR21	\$695 p.p	\$750 p.p	\$825 p.p	\$950 p.p	\$895 p.p	\$1,050 p.p	

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 30% (November), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.



Seine Advent Moments

VIVA GLORIA	1	5 Nights I GLOR18
November		11/27 - 12/02/2025
December		12/02 - 12/07/2025
		12/07 - 12/12/2025
		12/12 - 12/17/2025
		12/17 - 12/22/2025

		12/1/ -	12/22/2023
Day	Port	Arrival	Departure
1	Paris	-	17:00
2	Les Andelys	08:30	14:30
	Rouen	19:30	-
3	Rouen	-	18:00
4	Conflans	08:30	14:30
	Paris	20:30	-
5	Paris	-	-
6	Paris	_*	-

Festive Seine

VIVA	GLORIA I	6 Nights I	GLOR19
Dece	mber	å 12/22 -	- 12/28/2025
Day	Port	Arrival	Departure
1	Paris	-	23:30
2	Poissy	07:00	-
3	Poissy	-	01:00
4	Les Andelys	08:00	12:00
	Rouen	17:00	-
4	Rouen	-	-
5	Rouen	-	07:00
	Vernon	14:00	20:00
6	Paris	09:00	=
7	Paris	_*	=





Cruise Title	Codo	Emerald Deck	Ruby Deck			Diamond Deck	
Gruise Title	Code	Double Cabin	Double Cabin (aft)	Double Cabin	Junior Suite	Double Cabin	Junior Suite
Seine Advent Moments	GLOR18	\$1,195 p.p	\$1,350 p.p	\$1,395 p.p	\$1,550 p.p	\$1,495 p.p	\$1,695 p.p
Festive Seine	GLOR19	\$1,595 p.p	\$1,695 p.p	\$1,850 p.p	\$2,050 p.p	\$1,950 p.p	\$2,150 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 30% (November), 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Christmas Excursions



Château Chantilly

Experience an unforgettable excursion to Château Chantilly, nestled in the picturesque countryside north of Paris. Immerse yourself in the magnificent world of French Baroque, explore the surrounding area and discover the rich history of this cultural jewel. Stroll through the ornate rooms of the Château, admire the magnificent paintings and antiques and feel the touch of bygone eras in every detail. Afterwards, enjoy a relaxing break in the extensive parkland, which are decorated in a wintery style and put everyone in a magical Christmas mood.



active



by foot, bus



approx. 4,5 hours



Seine



Panoramic city tour

Join us on an unforgettable journey through history on a tour of Paris. Admire iconic landmarks as you cruise along the Seine and enjoy breathtaking views of the Eiffel Tower, Notre Dame Cathedral and the magnificent Louvre Museum. A coach will take you through historic streets, past the Champs-Élysées, the Arc de Triomphe and the Place de la Concorde. With informative commentary to enhance your experience, this panoramic tour offers a comprehensive view of the most popular sights in Paris and showcases the city's timeless beauty and rich cultural heritage.



easy



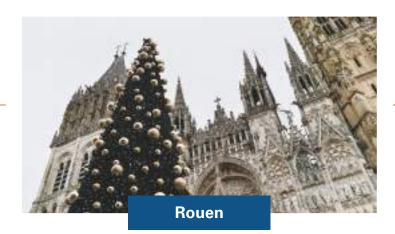
by foot, bus



approx. 4 hours



Seine



Winter city tour

Visit Rouen, the capital of Normandy and a veritable jewel that shines in its winter splendor. Admire the Gothic cathedral, immortalised in the paintings of Claude Monet in different light and weather conditions. Once the tallest building in the world after the addition of the tower in the 19th century, the cathedral also houses the revered recumbent statue containing the heart of Richard the Lionheart. Not forgetting the culinary delights of this region, which epitomize the essence of French gastronomy.



easy



by foot, bus



approx. 3 hours



Seine



You can find even more shore excursions online at www.viva-cruises.com. Subject to change without notice.







Rhine New Year Cruise

VIV	A MOMENTS	7 Nights	MOME64
Dec	ember	<i>1</i> 12/27 -	01/03/2026
Day	Port	Arrival	Departure
1	Düsseldorf	-	17:00
2	Amsterdam	09:00	23:00
3	Rotterdam	08:00	16:00
4	Brussels	08:30	-
5	Brussels	-	02:00
27	Antwerp	08:00	-
6	Antwerp	-	18:00
7	Nijmegen	10:00	16:00
8	Düsseldorf	04:30*	-

New Year Cruise in the Netherlands

VIV	A ONE 7	Nights	VONE61
Dec	01/04/2026		
Day	Port	Arrival	Departure
1	Düsseldorf	=	18:00
2	Amsterdam	09:00	-
3	Amsterdam	-	09:00
	Utrecht	12:30	18:30
4 /1	Antwerp	07:30	20:00
5	Rotterdam	06:30	-
6	Rotterdam	=	08:00
	Gorinchem	11:00	17:00
	Nijmegen	22:30	-
7	Nijmegen	-	15:00
8	Düsseldorf	04:00*	-





Curios Tislo	Codo	Emerald Deck Ruby Deck		Deck	Diamond Deck			
Cruise Title	Code	Double Cabin	Double Cabin	Junior Suite	Double Cabin	Junior Suite	Balcony Suite	
Rhine New Year Cruise	MOME64	\$2,495 p.p	\$2,650 p.p	\$2,950 p.p	\$2,895 p.p	\$3,095 p.p	\$3,550 p.p	
New Year Cruise in the Netherlands	VONE61	\$2,495 p.p	\$2,650 p.p	\$2,950 p.p	\$2,895 p.p	\$3,095 p.p	\$3,550 p.p	

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Balcony Suites with furnished balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.



New Years Eve Short Trip Rhine

ATIARA I	4 Nights	I TIAR77
ember	/1 12/30	- 01/03/2026
Port	Arrival	Departure
Frankfurt	-	17:00
Speyer	07:30	-
Speyer	-	01:30
Strasbourg	14:00	-
Strasbourg	-	13:00
Frankfurt	09:00*	-
	Port Frankfurt Speyer Speyer Strasbourg Strasbourg	Port Arrival Frankfurt - Speyer 07:30 Speyer - Strasbourg 14:00 Strasbourg -

Curios Titlo	Codo	Emerald Deck	Ruby Deck			Diamond Deck	
Cruise Title	Code	Double Cabin	Double Cabin (aft)	Double Cabin	Junior Suite	Double Cabin	Junior Suite
New Years Eve Short Trip Rhine	TIAR77	\$1,350 p.p	\$1,450 p.p	\$1,550 p.p	\$1,695 p.p	\$1,650 p.p	\$1,795 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Danube New Year Cruise

Turn of the year on the Danube

VI	VATWO I	7 Nights	-1	VTWO43
Dece	mber	M	12/29	- 01/05/2026
Day	Port	А	rrival	Departure
1	Passau		-	17:00
2	Melk	C	7:00	12:00
3	Esztergom	C	6:00	12:00
N	Budapest	1	5:30	-
4	Budapest		-	18:00
5	Bratislava	1	2:00	23:30
6	Vienna	C	7:00	18:00
7	Linz	1	4:00	22:00
8	Passau	C	7:30*	-
8	Passau	C	7:30*	-

VI	VA ENJOY I	7 Nights I	ENJO27		
December		12/27 - 01/03/2026			
Day	Port	Arrival	Departure		
1	Regensburg	-	20:00		
2	Passau	07:30	18:00		
3	Melk	08:00	14:00		
4	Budapest	12:00	19:00		
5 /1	Bratislava	13:00	-		
6	Bratislava	-	08:30		
	Vienna	16:00	-		
7	Vienna	=	-		
8	Vienna	_*	-		





Couring Title	Codo	Emerald Deck	Ruby Deck		Diamond Deck	
Cruise Title	Code	Double Cabin	Double Cabin (aft)	Double Cabin	Double Cabin	Suite
Danube New Year Cruise	VTWO43	\$2,295 p.p	\$2,495 p.p	\$2,650 p.p	\$2,850 p.p	\$3,495 p.p
Turn of the year on the Danube	ENJO27	\$2,295 p.p	\$2,495 p.p	\$2,650 p.p	\$2,850 p.p	\$3,495 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.



New Years Eve Cruise Prague

swi	SS RUBY	7 Nights	RUBY73		
Dece	mber	1 12/27 - 01/03/2026			
Day	Port	Arrival	Departure		
1	Prag	-	-		
2	Prag	-	06:45		
	Melnik	15:00	15:30		
	Litoměřice	20:30	-		
3	Litoměřice	-	06:00		
	Bad Schandau	13:30	18:00		
	Dresden	23:30	-		
4	Dresden	-	12:00		
	Meißen	15:00	18:00		
5	Wittenberg	06:00	14:00		
27	Magdeburg	23:00	-		
6	Magdeburg	-	13:00		
	Genthin	19:30	-		
7	Genthin	-	05:00		
	Potsdam	13:30	17:30		
	Berlin	20:30	-		
8	Berlin	_*	-		

Cruise Title	Code	Emerald Deck	Diamond Deck		
Gruise Title		Double Cabin	Double Cabin	Suite	
New Years Eve Cruise Prague	RUBY73	\$2,895 p.p	\$2,995 p.p	\$3,250 p.p	

VIVA All-Inclusive is already included in the cruise price. Cabins on Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.

Seine New Year's Eve Sparkle

VIV	A GLORIA I	6 Nights I	GLOR20	
Dece	mber	1 12/28 - 01/03/2026		
Day	Port	Arrival	Departure	
1	Paris	-	17:00	
2	Les Andelys	08:00	14:00	
	Rouen	19:00	-	
3	Rouen	-	16:00	
4	Conflans	05:00	11:00	
PI	Paris	18:00	-	
5	Paris	-	-	
6	Paris	-	-	
7	Paris	_*	-	



Cruise Title	Code	Emerald Deck	Ruby Deck			Diamond Deck	
		Double Cabin	Double Cabin (aft)	Double Cabin	Junior Suite	Double Cabin	Junior Suite
Seine New Year's Eve Sparkle	GLOR20	\$1,995 p.p	\$2,095 p.p	\$2,250 p.p	\$2,450 p.p	\$2,350 p.p	\$2,550 p.p

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Engine noises in Double Cabin (aft) on Ruby Deck may be audible during the journey. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 40% (December), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%. *Disembarkation after breakfast.





General Terms and Conditions¹

1. Conclusion of package travel contract / liability for fellow passengers

- 1.1 The following applies to all bookings through any channel:
 - a) The offer underlying the contract is based on the travel proposal and supplementary information provided by VIVA Cruises for the respective package travel (hereinafter "Package Tour", "Tour" or "Package"), provided that these are available to the customer at the time of booking.
 - b) The customer shall be responsible for all contractual obligations of fellow passengers for whom he² makes the booking, in the same manner as for his own to the extent that he has assumed this obligation in an express and separate statement.
 - c) If the content of the notice of acceptance from VIVA Cruises deviates from the content of the booking, VIVA Cruises is deemed to have made a new offer, by which VIVA Cruises is bound for a period of ten days. The contract is concluded on the basis of this new offer provided that VIVA Cruises has pointed out the changes with respect to the new offer and complied with its pre-contractual obligation to provide information and if the customer declares his acceptance thereof to VIVA Cruises within the aforementioned binding period by express statement or by effecting the down payment.
 - d) Travel agents (e.g. tourist agencies) and service providers (e.g. carriers) are not authorized to make agreements, provide information or give assurances which alter the agreed content of the Package Travel Contract, go beyond the services contractually promised by VIVA Cruises or contradict the travel proposal.
 - e) VIVA Cruises notifies the customer of his rights under data privacy laws on the separate data privacy information sheets and asks him to take note of them.
- 1.2 The following applies to bookings made orally, by telephone, in writing, by email, text message or fax:
 - a) With his booking (travel registration) the customer submits a binding offer to VIVA Cruises for the conclusion of the Package Travel Contract ("Contract" or "Package Travel Contract").
 - b) The Contract is concluded upon receipt of the booking confirmation (notice of acceptance) by VIVA Cruises. It does not require any particular form. Upon or immediately after conclusion of the Contract, VIVA Cruises will send the customer a travel confirmation in writing or in text form.
- 1.3 The following applies with regard to the conclusion of the Contract to bookings by way of electronic business transactions (e.g. Internet, apps, telemedia³):
 - a) The process of online booking is explained to the customer on the respective application.
 - b) The customer has the option to make corrections (with explanations provided of how to use this option) for correcting his entries, deleting or resetting the entire booking form.
 - c) The contractual languages offered for online booking are specified.
 - d) If the text of the Contract is stored by VIVA Cruises, the customer will be informed accordingly, including the possibility of later retrieval of the text of the Contract.
 - e) By pressing the button "booking subject to payment", the customer submits a binding offer to VIVA Cruises for the conclusion of the Package Travel Contract.
 - f) The customer will immediately receive confirmation of receipt of his booking (travel registration) by electronic means (confirmation of receipt).
 - g) The transmission of the booking (travel registration) by pressing the button "booking subject to payment" does not establish a claim of the customer for the conclusion of a Package Travel Contract in accordance with his booking (travel registration). The Contract is concluded upon receipt of the booking confirmation from VIVA Cruises by the customer provided on a permanent data medium.
 - h) If the booking is confirmed immediately after pressing the button "booking subject to payment" by a display of the booking confirmation directly on the screen, then the Package Travel Contract has been concluded with the display of this booking confirmation. In this case, there is no need for an interim notification of the receipt of the booking according to lit. f) above, provided that the customer is offered the option to save the booking confirmation on a permanent data medium and to print it. However, the binding nature of the Package Travel Contract does not depend on the customer actually using these options for saving or printing the confirmation.
- 1.4 VIVA Cruises points out that according the law (Sections 312 Paragraph 7, 312g Paragraph 2 Sentence 1 No. 9 German Civil Code (Bürgerliches Gesetzbuch; "BGB") package travel contracts pursuant to Sections 651a and 651c BGB entered into as distance contracts (letters, catalogues, telephone calls, faxes, email, text messages sent by cell phone as well as radio, telemedia and online services) are not subject to the customer's right of withdrawal from the Contract but only to the customer's statutory rights of cancellation and termination, in particular the right of cancellation pursuant to section 651h BGB (see also Clause 5 in this respect). There is a right of withdrawal, however, if the contract for travel services according to Section 651a BGB was entered into outside business premises, unless the oral negotiations, on which the conclusion of the contract is based, were conducted on the basis of a prior order of the consumer; in that latter case, the right of withdrawal does not apply.

2. Payment

- 2.1 VIVA Cruises has insolvency insurance (customer finance guarantor contract) with tourVERS to cover the travel price to be paid by the customer. A guarantee certificate will be attached to the travel confirmation, to the copy of the Contract or their back. VIVA Cruises and travel agents may only demand or accept payments on account of the travel price before the end of the Package Tour if an effective customer finance guarantor contract is in place and the customer has been provided with tourVERS's name and contact details in a clear and comprehensible manner, with that information highlighted. After conclusion of the Contract and handing over of the guarantee certificate, a down payment of 20% of the travel price becomes due for payment. The balance is due 30 days prior to the commencement of the Tour, provided that the guarantee certificate has been handed over and the Package Travel Contract can no longer be cancelled for the reason stated in Clause 8.1.
- 2.2 If the customer does not make the down payment and/or the payment of the balance in accordance with the agreed payment due dates even though VIVA Cruises is ready and in a position to properly perform its contractual services, has complied with its legal obligation to provide information, and the customer has no statutory or contractual right of retention, VIVA Cruises is entitled to cancel the Package Travel Contract after a reminder setting a deadline, and to charge the customer cancellation costs in accordance with Clause 5.2 sentence 2, to Clause 5.6.

3. Changes to the contents of the contract prior to the commencement of the tour not affecting the travel price

- 3.1 VIVA Cruises is permitted to deviate prior to the commencement of the Tour from the agreed content of the Package Travel Contract with respect to essential features of travel services, where such deviations become necessary after conclusion of the Contract and were not brought about by VIVA Cruises in bad faith, provided that such deviations are insignificant in nature and will not impair the overall Package Tour.
- 3.2 VIVA Cruises is entitled to in particular but not limited to make changes in travel times, routes and/or means of transport which become necessary due to the special conditions affecting travel by ship, due to security reasons or weather conditions or high or low water, due to orders issued by authorities (e.g. travel warnings issued by the Federal Foreign Office, restrictions due to an epidemic), for the protection of the health and safety of employees, crew and/or customers (e.g. from an epidemic) or for other reasons for which VIVA Cruises is not responsible, provided that these are minor changes only that will not affect the overall character of the Tour.
- 3.3 VIVA Cruises is obliged to inform the customer of any change to the travel services without undue delay after knowledge of its reason, on a permanent data medium (e.g. including an email, text message or voice message) in a clear and comprehensible manner, with that information highlighted.
- 3.4 In the event of a significant change of an essential feature of a travel service or a deviation from special specifications of the customers, which have become part of the Package Travel Contract, the customer is entitled to the following within the reasonable period set by VIVA Cruises in the notification of the change:
 - either accept the change;
 - or cancel the Package Travel Contract at no charge;
 - or request participation in a substitute tour if VIVA Cruises offered one.

The customer has the option to respond or not to respond to VIVA Cruises' notification. If the customer responds to VIVA Cruises, he may either agree with the change of the Contract, request his participation in a substitute tour if one is offered to him, or cancel the Contract at no charge. If the customer fails to respond to VIVA Cruises or fails to do so within the period set, the notified change shall be deemed to have been accepted.

The customer must be made aware of this in a clear and comprehensible manner, with that information highlighted, in the notification pursuant to Clause 3.3 above.

3.5 Should the changed services be defective, potential warranty claims shall remain unaffected. If VIVA Cruises had lower costs for the performance of the changed or substitute tour for equivalent quality, the customer must be reimbursed in the amount of the difference in accordance with Section 651m Paragraph 2 BGB.

4. Price changes after conclusion of contract

- 4.1 VIVA Cruises reserves the right to change the price agreed in the Package Travel Contract in the event that the increase in the travel price results directly from an increase occurring after conclusion of the Contract in the price for the carriage of passengers due to higher costs for fuel or other energy sources (costs of carriage), taxes and other charges for agreed services such as tourist taxes, port or airport charges or air passenger taxes or a change in the exchange rates applicable to the relevant Package occurring after conclusion of the Contract, as follows:
 - a) If the underlying costs of carriage (in particular fuel costs) increase after conclusion of the Package Travel Contract, VIVA Cruises may increase the travel price according to the following calculation:
 - In the case of an increase related to the seat or bed, VIVA Cruises may charge the amount of the increase to the customer.
 - In other cases, the additional costs of carriage charged by the carrier per means of transport are divided by the number of seats or beds of the agreed means of transport. The amount of the increase resulting from that calculation may be charged by VIVA Cruises to the customer for the individual seat or bed.
 - b) If taxes and other levies such as tourist taxes, port/airport charges or air passenger taxes applicable at the time of conclusion of the Package Travel Contract charged to VIVA Cruises are increased, the travel price may be increased by the corresponding proportional amount.
 - c) In the event of a change in the exchange rates after conclusion of the Package Travel Contract, the travel price may be increased to the extent that the Package has become more expensive for VIVA Cruises as a result.
 - d) In the event of a subsequent change in the travel price, VIVA Cruises must inform the customer without undue delay in a clear and comprehensible manner on a permanent data medium (e.g. an email) about the price increase, its reasons and the calculation of the increase. The price may not be increased less than 20 days before the commencement of the Tour.
 - e) VIVA Cruises may not unilaterally increase prices by more than 8%. VIVA Cruises shall offer the customer the price increase and request that the customer either accept it within a reasonable period of time or cancel the Contract at no cost. The offer to increase the price may not be made less than 20 days before the commencement of the Tour. VIVA Cruises may also offer the customer to participate in another Package (substitute). The customer has no legal claim to this option. Upon expiry of the period specified by VIVA Cruises, the offer to amend the Contract shall be deemed accepted. The acceptance by the customer of any substitute VIVA Cruises may offer requires the customer's express notice of acceptance to VIVA Cruises.
- 4.2 At the customer's request, VIVA Cruises is obliged to reduce the travel price if and to the extent that the costs of carriage, taxes or exchange rates referred to in Clause 4.1 have changed after conclusion of the Contract and before the commencement of the Tour to such extent that the Package comes at a lower cost to VIVA Cruises. If the customer has paid more than the amount owed as a result, VIVA Cruises shall refund the excess amount, while VIVA Cruises is entitled to deduct the actual administrative expenses incurred. At the customer's request, VIVA Cruises shall provide evidence of the amount of administrative expenses incurred.

5. Cancellation of the contract by the customer prior to commencement of the tour/cancellation costs

- 5.1 The customer may cancel the Package at any time prior to the commencement of the Tour. The cancellation must be expressed by notice given to VIVA Cruises. If the Package was booked through a travel agent, the notice of cancellation may also be given to the agent. It is recommended that the customer give his notice of cancellation in text form on a permanent data medium.
- 5.2 If the customer cancels prior to the commencement of the Tour or does not set out on the Package Tour, VIVA Cruises loses the right to claim the travel price. Instead, VIVA Cruises may claim appropriate compensation if VIVA Cruises is not responsible for the cancellation or if unavoidable, extraordinary circumstances occur at or in the immediate vicinity of the destination which significantly impair the performance of the Package Tour or the carriage of passengers to the destination. Circumstances shall be deemed unavoidable and extraordinary if they are not under the control of the party that invokes them and their consequences could not have been avoided even if all reasonable precautions had been taken.
- 5.3 VIVA Cruises has determined the following lump sum compensation, taking into account the period between the notice of cancellation and the commencement of the Tour as well as the expected cost savings and the expected earnings by the use of the travel services in another way. The compensation shall be calculated as follows after the date of receipt of the notice of cancellation:
 - up to 120 days prior to the commencement of the Tour 10%,
 - from the 119th to the 90th day prior to the commencement of the Tour 20%,
 - from the 89th to the 30th day prior to the commencement of the Tour 40%,
 - from the 29th to the 15th day prior to the commencement of the Tour 60%,
 - from the 14th to the 1st day prior to the commencement of the Tour 80% of the travel price,
 - Cancellation on the date of the Tour or failure to set out on the Package Tour: 90% of the travel price.
- 5.4 In any case, the customer is at liberty to prove to VIVA Cruises that VIVA Cruises has incurred no damage or a substantially lower damage than the lump sum claimed by VIVA Cruises.
- 5.5 VIVA Cruises reserves the right to claim a higher compensation instead of the above lump sums, calculated individually on the basis of the travel price less the value of the costs saved by VIVA Cruises and less what VIVA Cruises earns through the use of the travel services in another way. In this case, VIVA Cruises is obliged to justify upon the customer's request the amount of the compensation claimed.
- 5.6 If, in the case of a jointly booked double cabin, one passenger paying full fare cancels prior to the commencement of the Tour, with the consequence that the double cabin is now used as a single cabin, VIVA Cruises is entitled to the compensation specified under 5.3, but at least to a lump sum compensation in the amount of the surcharge otherwise payable for a single cabin at the time of booking. The same applies if a customer paying full fare cancels a cabin booked for several passengers, so that a cabin, which is originally intended for three or four people, is used by fewer people.
- 5.7 If VIVA Cruises is obliged to reimburse the travel price (if already paid) as a result of the cancellation, VIVA Cruises shall reimburse it without undue delay, but in any case within 14 days of the cancellation.
- 5.8 VIVA Cruises strongly recommends that the customer take out travel cancellation insurance and luggage and travel accident insurance (in the event that interruption of travel, e.g. due to an accident, becomes necessary).

6. Change of reservation

- 6.1 After conclusion of the Contract, the customer is not entitled to changes with regard to the travel date, the destination, place of departure, accommodation or the mode of carriage (rebooking). This shall not apply if the rebooking is required because VIVA Cruises failed to provide the customer with pre-contractual information as defined in Art. 250 Paragraph 3 Introductory Act to the Civil Code ("EGBGB"), or provided insufficient or erroneous pre-contractual information; in this case, rebooking is allowed free of charge. If, in all other cases, a rebooking is nevertheless made at the customer's request at least 90 days prior to commencement of the Tour, VIVA Cruises may charge a rebooking fee of 50€ per customer. In individual cases, e.g. where flights are involved, the additional rebooking costs may be considerably higher.
- 6.2 Any rebooking requests made by the customer after expiry of the 90-day period, if possible at all, requires the cancellation of the Package Travel Contract in accordance with the terms set forth in Clauses 5.2 to 5.7 with simultaneous new registration. This does not apply to rebooking requests that cause only negligible costs.
- 6.3 Any airline charges for the correction of names on airline tickets that have already been issued (as opposed to a change of the passenger) may be passed on to the customer. In addition to this, VIVA Cruises may also charge a rebooking fee of 50€ in these cases.
- 6.4 The customer may make a declaration to VIVA Cruises up to 7 days in advance of the commencement of the Tour that not the customer himself but a third party will join the Package Travel Contract as a party to the Contract, assuming all rights and obligations thereunder. This declaration must be made on a durable medium (paper or electronic). VIVA Cruises is entitled to object to the third party joining the Contract if that third party is not in compliance with the contractual requirements for the Tour. If a third party joins the Contract, this third party and the customer shall be liable to VIVA Cruises as joint and several debtors for the travel price and the additional costs incurred due to the third party joining the Contract. These additional costs must be appropriate and must have actually been incurred, which VIVA Cruises shall prove to the customer.
- 6.5 Rebooking fees are due and payable immediately.

7. Services not used

- 7.1. If the customer does not make use of individual travel services properly provided to him for reasons attributable to him (e.g. premature return or for other compelling reasons), he is not entitled to a pro rata refund of the travel price, unless such reasons would have entitled him to cancel or terminate the Package Travel Contract free of charge in accordance with the law. VIVA Cruises will endeavor to reimburse the expenses saved by the service providers. This obligation shall not apply in the case of entirely insignificant services.
- 8. Minimum number of participants not reached/Cancellation by VIVA Cruises prior to the commencement of the Tour
- 8.1 The minimum number of participants for all VIVA Cruises Package Tours is 80 persons.

 If the minimum number of participants is not reached, VIVA Cruises may cancel the Package Travel Contract only if VIVA Cruises has
 - a) specified the minimum number of participants in the pre-contractual information and has given the latest date by which the notification must be received by the customer prior to the contractually agreed commen cement of the Tour; and
 - b) specified the minimum number of participants and the latest date for cancellation in the travel confirmation.

Notice of cancellation must be given to the customer by the 31st day prior to the agreed commencement of the Tour at the latest, but in any event no later than by the date indicated to the customer in the pre-contractual information and the travel confirmation. Should it become apparent at an earlier point in time that the minimum number of participants cannot be reached, VIVA Cruises must exercise its cancellation right without undue delay.

- 8.2 VIVA Cruises may also cancel the Package Travel Contract prior to the commencement of the Tour if VIVA Cruises is prevented from fulfilling the Contract due to unavoidable extraordinary circumstances. Circumstances are unavoidable and extraordinary if they are beyond the control of the party invoking them and their consequences could not have been prevented even if all reasonable precautions had been taken. Unavoidable and extraordinary circumstances are e.g. wars, civil wars, natural disasters, occurring epidemics (in particular the Covid-19 epidemic), terrorist attacks as well as official orders issued after the conclusion of the Contract, entry bans (in particular due to epidemics) and travel warnings of the Foreign Office for the destination or an intermediate destination of the Tour. Notice of cancellation according to this Clause 8.2 must be given to the customer without undue delay upon becoming aware of the reason for the cancellation. VIVA Cruises may cancel the Package Travel Contract if it is necessary, for economic reasons, for the vessel intended to be used for the Tour to be redeployed elsewhere (e.g. in the event of it being exclusively chartered by a third party). Notice of cancellation must be given to the customer by the 31st day prior to the agreed commencement of the Tour at the latest. Should it become apparent at an earlier point in time that the vessel intended to be used for the Tour must be redeployed elsewhere, VIVA Cruises must exercise its cancellation right without undue delay. Notice of cancellation according to this Clause 8.2 must be given to the customer without undue delay upon becoming aware of the reason for the cancellation.
- 8.3 If VIVA Cruises cancels the Contract in accordance with above Clause 8.1 or 8.2, VIVA Cruises loses the right to claim the agreed travel price. If it has already been (partially) paid, VIVA Cruises shall refund the payments made without undue delay, but in any case, within 14 days. There is no right to claim additional compensation in the event of cancellation in accordance with Clauses 8.1 and 8.2.
- 9. Rescission/Termination of contract by VIVA Cruises for reasons related to behavior, illness, or pregnancy

In the following cases, VIVA Cruises may rescind the Package Travel Contract in whole or in part without notice prior to the commencement of the journey, or terminate the Package Travel Contract in whole or in part without notice after the commencement of the journey:

- a) If the customer, in the judgement of the captain, where applicable, after having consulted the ship's physician,
 - is unfit to travel due to illness, infirmity, or for any other reason;
 - needs to be accompanied but travels unaccompanied;
 - is a danger to the health of other passengers, crew members, and employees of VIVA Cruises (e.g. due to contagion or threat of epidemic spread, e.g. Covid-19);
 - has booked by providing false information
 - notwithstanding a warning from VIVA Cruises, causes permanent or repeated disturbance or behaves contrary to the Contract to such an extent that the immediate cancellation of the Contract in whole or inpart is justified:
- b) in the event of pregnancy, if the customer is in her 24th week of pregnancy or beyond at the time of departure or if she reaches the 24th week of pregnancy during the voyage. In these cases, the carriage is excluded for safety reasons and due to limited medical care on board VIVA Cruises vessels. If the customer could not have known this at the time of booking, VIVA Cruises will reimburse the travel price already paid if notified immediately after the customer becoming aware of the pregnancy. If such notification is culpably delayed, VIVA Cruises reserves the right to make a claim in accordance with Clause 5. Expectant mothers less than 24 weeks pregnant at the time of embarkation must present a specialist (gynecological) certificate of fitness to travel confirming the navigated area. If VIVA Cruises terminates or rescinds the Contract for any of the reasons specified under a) above, the customer may be entirely or partially excluded from the (continuation of the) Tour. VIVA Cruises retains the right to claim the travel price; however, VIVA Cruises must take into account the value of the cost savings as well as those benefits that VIVA Cruises obtains from the use of the travel services in another way, including the credits VIVA Cruises receives from the service providers. Any additional costs incurred for the return trip shall be borne by the customer.

10. Duties of the customer to cooperate

10.1 Travel documents

The customer must inform VIVA Cruises if he has not received the required travel documents (e.g. flight ticket, train ticket, hotel voucher) within the period specified by VIVA Cruises.

10.2 Notice of defects / Request for remedy of defects

If the Package Tour is not provided free from travel defects, the customer may claim remedial action. If the customer culpably fails to notify VIVA Cruises immediately of a travel defect and VIVA Cruises was therefore unable to remedy the situation, the customer is not entitled to assert claims for reduction in price according to Section 651m BGB or claims for damages according to Section 651n BGB. This shall not apply only if the notice of defect is clearly futile or unreasonable for other reasons. The customer is obliged to notify the representative of VIVA Cruises at the holiday destination of the defect without undue delay, i.e. the tour guide on board or on site. If the tour guide is not available, or if there is no tour guide and none is owed under the Contract, any travel defects must be reported to VIVA Cruises at its registered office under the contact information provided. Information on how to contact the tour guide or VIVA Cruises is included in the booking confirmation or is provided at the latest with the travel documents. The tour guide is charged with remedying the situation, provided this is possible and does not entail disproportionate costs, taking into account the extent of the defect and the value of the travel service concerned. If VIVA Cruises/the tour guide invoke the impossibility or economic inefficiency of the remedy for a considerable part of the travel services, VIVA Cruises shall, if possible, offer the customer an appropriate, equivalent alternative service comparable to the service agreed upon in the Contract. The tour guide is not authorized to recognize claims.

10.3 Period allowed for remedy prior to termination of Contract

If the Package Tour is substantially impaired by a defect and a customer wishes to terminate the Package Travel Contract according to Section 651l BGB due to a defect of the kind described in Section 651i Paragraph 2 BGB, provided that it is substantial, he first has to set VIVA Cruises an appropriate period for remedy. This shall not apply if immediate remedy is necessary or the remedy is refused by VIVA Cruises.

- 10.4 Clauses 10.1 and 10.2 are only applicable to package travel contracts concluded before 8 March 2020. Regarding all package travel contracts concluded after 8 March 2020 Article 240 § 6 EGBGB shall apply.
- 10.5 Damage to, and delayed delivery of, luggage in air travel; special rules and periods for seeking redress
 - a) The customer is advised that any delayed, lost or damaged luggage in connection with air travel must be reported by the customer in accordance with air traffic regulations to the relevant airline without undue delay on the spot by means of a damage report (P.I.R.). Airlines and tour operators may refuse refunds on the basis of international treaties if the damage report has not been completed. In the event of damage to luggage, the damage report must be filed within 7 days and in the event of delay within 21 days of delivery.
 - b) In addition, the loss, damage or misdirection of luggage must be reported without undue delay to the representative of VIVA Cruises (tour guide) or VIVA Cruises. This shall not release the customer from filing a damage report with the airline pursuant to lit. a) above within the periods stated above.

11. Limitation of liability

- 11.1 The contractual liability of VIVA Cruises for damages which do not arise from loss of life, bodily injury or damage to health and which were not culpably (intentionally or negligently) caused is limited to three times the travel price. This maximum liability amount applies per customer and per journey. Any further claims under the Montreal Convention or the Air Traffic Act shall remain unaffected by the limitation.
- 11.2 VIVA Cruises is not liable for disruptions to services, personal injury and damage to property in connection with services which are merely arranged by VIVA Cruises and actually provided by third parties ("Third-Party Services", e.g. excursions, sports events, theatre visits, exhibitions, transport services from and to the specified place of departure and destination) if these services are expressly marked as Third-Party Services in the travel description and booking confirmation stating the arranged contractual partner in such a clear manner that the customer is able to recognize that these services are not part of the travel services provided by VIVA Cruises. Sections 651b, 651c, 651w and 651y BGB shall remain unaffected. However, VIVA Cruises shall be liable if and to the extent that the violation of VIVA Cruises' duties of information, clarification or organization were the cause of damage to the customer.
- 11.3 If international agreements or statutory provisions based on such agreements apply to a travel service to be provided by a service provider, according to which a claim for damages can only arise or be asserted under certain conditions or restrictions or is excluded under certain conditions, VIVA Cruises, in its capacity as the tour operator, may invoke the same in its dealings with the customer.
- 11.4 Where VIVA Cruises acts in the capacity of a contractual or performing carrier with regard to the voyage or VIVA Cruises is regarded as such according to statutory provisions, VIVA Cruises shall be liable according to the specifically applicable statutory provisions (in particular according to the provisions of the German Inland Waterways Act and the German Commercial Code).
- 11.5 Where VIVA Cruises acts in the capacity of a contractual or performing air carrier with regard to carriage by air or VIVA Cruises is regarded as such according to statutory provisions, VIVA Cruises' liability shall be governed by the specifically applicable statutory provisions or those stipulated in international agreements (including the German Air Traffic Act, the Montreal Convention).
- 11.6 VIVA Cruises shall not be liable for damage to or loss of personal items (e.g. photographic or film equipment, clothing, jewelry or other valuables) caused by theft, getting lost in any other manner, or excessive physical loads or stresses occurring off board the vessel, unless the damage or loss is due to intentional or grossly negligent conduct on the part of VIVA Cruises. Any and all liability is also excluded for storage or transport in the vehicles used for onshore activities or transfers, unless intentional or grossly negligent conduct on the part of VIVA Cruises has resulted in the damage or loss. VIVA Cruises shall be liable for damage to or loss of cabin luggage in accordance with the provisions of the German Commercial Code. Jewelry, cash, or other valuables must be safely stored and transported in the carry-on luggage during arrival and departure (not in the checked luggage).

11.7 If a claim is made against an employee or agent of VIVA Cruises for damage incurred in connection with the carriage, this employee or agent may, provided he proves that he acted in the performance of his duties, invoke the defenses and limitations of liability which apply to VIVA Cruises under these travel conditions.

12. Limitation of actions, assertion of claims

- 12.1 The claims of the customer specified in Section 651i Paragraph 3 BGB shall be time-barred in accordance with Section 651j BGB in two years.
- 12.2 The limitation period starts to run on the day on which the Package Tour is scheduled to end according to the Contract. If the last day of that period falls on a Sunday, a public holiday recognized by the state at the place where the notice is given, or a Saturday, the next business day shall take the place of such a day.
- 12.3 Claims pursuant to Section 651i Paragraph 3 No. 2, 4-7 BGB must be lodged by the customer with VIVA Cruises. It is recommended to lodge the claim in writing on a permanent data medium.
- 12.4 If negotiations between the customer and VIVA Cruises about the claim or the circumstances substantiating the claim are pending, the limitation period shall be suspended until the customer or VIVA Cruises refuses to continue the negotiations. The limitation occurs at the earliest three months after the end of the suspension.
- 12.5 In the case of damage to, or delays in the delivery of, luggage in connection with flights in accordance with Clause 10.4, the following shall apply: A claim for damages due to damage to luggage must be asserted within 7 days, a claim for damages due to delayed luggage within 21 days after delivery.
- 12.6 The travel agency only acts as an agent when the travel Contract is concluded. It is not authorized to accept the filing of warranty and compensation claims by the customer after the end of the trip.
- 12.7 Without the consent of VIVA Cruises, customers may not transfer claims against VIVA Cruises to third parties, either in whole or in part. This does not apply among accompanying family members.

13. Carriage by air and obligation to provide information on the identity of the operating air carrier

- 13.1 If the Tour involves air carriage, this portion of the Tour shall be governed by the terms and conditions of the airline operating the respective flights (cf. also Clause 11.5 regarding liability), which terms and conditions will be provided by VIVA Cruises on request. The scheduling of these special flights depends on the availability of the airplanes on the charter market and the authorization by air-traffic control; therefore, early morning or late-night departures or arrivals may therefore occur.
- 13.2 The EU regulation on informing air transport passengers of the identity of the operating air carrier puts VIVA Cruises under the obligation to inform the customer of the identity of the operating air carrier for any and all air transport services to be provided within the scope of the booked Package at the time of booking. If the operating airline has not yet been determined at the time of booking, VIVA Cruises is obliged to inform the customer of the airline(s) which is/are likely to operate the flight(s). VIVA Cruises must inform the customer accordingly as soon as VIVA Cruises knows which airline will operate the flight. If due to changes another airline than the one specified to the customer will be the operating airline, VIVA Cruises must inform the customer accordingly. VIVA Cruises must immediately take all reasonable steps to ensure that the customer is informed of any such changes as soon as possible. The list of airlines banned from operating within the EU ("Black List") is available on the following website: https://ec.europa.eu/transport/modes/air/safety/air-ban_en

14. Rail booking

- 14.1 All train tickets booked through VIVA Cruises can only be booked in connection with a package tour offered by VIVA Cruises.
- 14.2 The train tickets booked through VIVA Cruises must be carried on the Tour and presented upon ticket control on the train.
- 14.3 If the customer books a train ticket to the airport through VIVA Cruises, the customer must choose his train ride such that he reaches the airport as scheduled at least three hours prior to the departure of the flight. If the customer books a train ticket to the port, departure must be chosen such that he reaches the ship at least three hours prior to its specified departure. If these time periods are not complied with and if the customer is responsible for such non-compliance, VIVA Cruises shall not be liable for any possible consequential damages.
- 14.4 The train ride booked through VIVA Cruises is an integral part of the Package Tour. Any claims due to delays, train cancellations or other deficiencies of the train ride can be asserted either against VIVA Cruises or directly against DB Dialog GmbH, Servicenter Fahrgastrechte, 60647 Frankfurt, Germany. For this purpose, the completed passenger rights form (Fahrgastrechte-Formular), the original train ticket, the certificate of delay, and, if applicable, any other original receipts for which the customer requires reimbursement must be submitted.

15. Passport, visa and health regulations

- 15.1 The customer must comply with all laws, regulations, directions or provisions of travel (rules and regulations) of the countries and ports affected by the Tour, and with all instructions issued by VIVA Cruises and its agents. VIVA Cruises shall inform customers who are citizens of EU members states about general passport and visa requirements as well as formalities required by health authorities of the country of destination, including the approximate deadlines for obtaining visas, prior to the conclusion of the Contract and any changes thereto prior to departure. Citizens of other countries may obtain that information from the competent consulate. This always under the assumption that no special circumstances apply to the person of the customer and any accompanying persons (such as dual citizenship, statelessness).
- 15.2 The customer is responsible for obtaining and carrying the travel documents required by the authorities (such as visa, vaccination certificates, online travel permits such as the ESTA authorization for US travel), any

- necessary vaccinations and compliance with customs and foreign exchange regulations. Any loss arising from non-compliance with these regulations, e.g. the payment of cancellation costs, fines, penalties and expenses, shall be borne by the customer, unless VIVA Cruises has not provided any, or only has provided insufficient or incorrect, information. If VIVA Cruises has to pay or deposit sums of money in this connection, the customer is obliged to reimburse those immediately.
- 15.3 Additional costs (e.g. for additional catering on board) that arise due to a quarantine for which VIVA Cruises is not responsible are to be borne or reimbursed by the customer.
- 15.4 In the event that the customer fails to comply with the entry rules of individual countries or visa are not granted in time due to the customer's fault, so that the customer is unable to participate in the Tour for that reason, VIVA Cruises may charge the customer with the cancellation fees in accordance with Clause 5. In this case, the customer has the right to prove to VIVA Cruises that no damage has occurred or that the damage is significantly lower than the lump-sum compensation.

16. Information for persons with reduced mobility and other restrictions

- 16.1 VIVA Cruises wishes to ensure that customers with physical disabilities can enjoy a pleasant journey on board the ships of its fleet. For this purpose, VIVA Cruises must be informed of any special requests and needs of the customer due to physical impairments before booking. VIVA Cruises will then always endeavor to help the customer achieve the best possible travel experience, in particular by checking the suitability of the Package Tour requested by the customer and providing the customer with more detailed information in this respect.
- 16.2 The safety of the customer has priority at VIVA Cruises. For this reason, all customers who are deaf, in a wheelchair, blind or whose vision is considerably impaired despite vision aids, have to inform VIVA Cruises of their restrictions before booking. Together, we can then ponder the measures that are necessary to ensure the safety of the customer on board and for any planned excursions (e.g. accompanying person on the journey). If the restrictions only occur after booking, the customer must inform VIVA Cruises in good time so that any necessary measures can be agreed for the safety of the customer.

17. Refusal of landing permit, cost of onward journey

If the landing or entry of the customer and/or the import of his luggage in the designated port or country is refused, VIVA Cruises may transport the customer and/or his luggage to another port or country called at by the vessel and disembark them there. The customer must pay VIVA Cruises a fee corresponding to the onward journey and compensate VIVA Cruises for all other expenses incurred in connection therewith. These terms and conditions of travel shall also apply to such onward journey.

18. Assistance, salvage

VIVA Cruises shall be entitled to provide assistance to other ships, to tow and salvage ships with the vessel used. All such activities, whether previously announced or not, shall be deemed part of the Tour.

19. Medical care

The services of the ship's physician – if one is carried onboard - are not part of the Package Travel Contract. In each case, the patient concludes a separate treatment contract with the ship's physician. Only the costs of treatment resulting from an accident caused by VIVA Cruises or its employees on board or during an onshore activity organized by VIVA Cruises shall be borne by VIVA Cruises.

20. Applicable law, jurisdiction, alternative dispute resolution

- 20.1 These Standard Terms and Conditions and the legal relationship as a whole between VIVA Cruises and the customer are subject to the substantive law of the Federal Republic of Germany.
- 20.2 The place of jurisdiction for legal actions against VIVA Cruises is Düsseldorf. The place of residence of the customer shall govern the place of jurisdiction for any legal action brought by VIVA Cruises against the customer. As regards actions against customers who are merchants [as defined in the German Commercial Code], legal entities under public or private law, or persons who have their residence or habitual abode abroad, or whose residence or habitual abode is unknown at the time of bringing the action, Düsseldorf shall be agreed as the place of jurisdiction.
- 20.3 The provisions set forth above shall not apply
 - a) if and to the extent that provisions of international agreements applicable to this contractual relationship, which cannot be contracted away, provide otherwise in favor of the customer, or
 - b) if and to the extent that provisions of a member state of the EU to which the customer belongs, which are applicable to the Package Travel Contract and cannot be contracted away, are more favorable to the customer than these provisions or the corresponding German statutory provisions.
- 20.4 With a view to the German Consumer Dispute Resolution Act, VIVA Cruises points out that it is not participating in voluntary consumer dispute resolution. Should consumer dispute resolution become mandatory for VIVA Cruises after the printing of these travel conditions, VIVA Cruises will inform the customer accordingly in an appropriate manner. VIVA Cruises refers to the European online dispute resolution platform at https://ec.europa.eu/consumers/odr/ for all travel contracts entered into by electronic legal transaction. VIVA Cruises is not currently participating in this voluntary procedure.

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Timetable changes, misprints and errors excepted.

¹ This is an English translation of the general terms and conditions (Allgemeine Geschäftsbedingungen) of VIVA Cruises. In case of any discrepancies between the German version of the Allgemeine Geschäftsbedingungen and this translation, the German version of the Allgemeine Geschäftsbedingungen shall prevail.

² Pronouns in masculine, feminine and neuter genders shall be construed to include any other gender, and words in the singular form shall be construed to include the plural and vice versa, unless the context requires otherwise.

³ Electronic information and communication services, such as goods and services available online, as defined in the German Telemedia Act [Telemediengesetz; "TMG"].

We say: Thank you!

Our partners



















Our memberships















Enjoy the Moment.

Additional information can be obtained from your preferred travel agency, or online at www.viva-cruises.com.

We are also happy to hear from you personally via email at info@us.viva-cruises.com or over the phone at +1 833 937 8482.

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